



RESIDENTIAL COUNSELOR

DAYTIME PER DIEM

7:45 a.m. – 4:15 p.m.

Willow is a dynamic and collaborative work environment comprised of dedicated and supportive professionals who care about making our community a better place. Every day we have an impact on the lives of families. Join our team to help fulfill our vision of a community free from domestic violence, where healthy relationships thrive.

JOB DUTIES

The Per Diem Counselor is a key member of the Residential Services team, working directly with survivors of dating and domestic violence. This position requires a caring, dedicated individual who possesses the ability to work with families in crisis and possesses cultural awareness and sensitivity with effective counseling and advocacy skills. Must display a high degree of professionalism and respect while keeping difficult situations in proper perspective. Understanding, influencing and serving others are important attributes in this position.

QUALIFICATIONS

- Associates degree in Human Services or a related field, Bachelor's degree preferred with experience in human services, social work, counseling or a related field or an equivalent combination of education and experience is required.
- A minimum of one year of experience working with families in crisis is preferred.
- Residential experience is a plus.
- Bilingual English/Spanish a plus.
- Excellent communications skills (verbal and written) are required.
- Ability to deal with a variety of emotions and frustrations in the workplace, communicate with a variety of people, work independently and maintain strict confidences.
- Must be able to resolve problems, handle conflicts, be adaptable and flexible and make effective decisions under pressure.
- Must be attentive, listen to people, perceive the real problems and bring issues to a successful conclusion.

WORK SCHEDULE

On an as-needed basis filling a minimum of two shifts per month assuming they are available

COMPENSATION

Starting pay: \$13.11 per hour

HOW TO APPLY

Submit cover letter and resume by mail, email or fax:

- **Mail:** P.O. Box 39601, Rochester, NY 14604
- **Email:** HR@willowcenterny.org
- **Fax:** 585.232.3501

Please be sure to indicate which position you are applying for in the subject line.

No phone calls please.

We offer a generous benefits package including health, dental, and vision insurance, paid time off, and 401k.

Willow Domestic Violence Center is an Equal Opportunity Employer