

## **RESIDENTIAL FAMILY COUNSELOR**

### **FULL TIME EVENINGS**

**Sunday through Thursday 3:15 p.m. – 11:45 p.m.**

Willow Center is a dynamic and collaborative work environment comprised of dedicated and supportive professionals who care about making our community a better place. Every day we have an impact on the lives of families. Join our team to help fulfill our vision of a community free from domestic violence, where healthy relationships thrive.

### **JOB DUTIES**

The Evening Residential Family Counselor is a key member of the Residential Services team, working directly with survivors of dating and domestic violence. This position requires a caring, dedicated individual who possesses the ability to work with families in crisis, cultural awareness and sensitivity with effective counseling and advocacy skills. Must display a high degree of professionalism and respect while keeping difficult situations in proper perspective. Understanding, influencing and serving others are important attributes in this position.

### **QUALIFICATIONS**

- Associates degree in Human Services or a related field, Bachelor's degree preferred with experience in human services, social work, counseling or a related field or an equivalent combination of education and experience is required.
- A minimum of one year of experience working with families in crisis is preferred.
- Residential experience is a plus.
- Bi-Lingual (Spanish) a plus.
- Excellent communications skills (verbal and written) are required.
- Ability to deal with a variety of emotions and frustrations in the workplace, communicate with a variety of people, work independently and maintain strict confidences.
- Must be able to resolve problems, handle conflicts, be adaptable and flexible and make effective decisions under pressure.
- Must be attentive, listen to people, perceive the real problems and bring issues to a successful conclusion.

### **WORK SCHEDULE**

40 hours per week, Sunday through Thursday 3:15 p.m. – 11:45 p.m.

### **COMPENSATION**

Starting salary: \$12.11 per hour

### **HOW TO APPLY**

Submit cover letter and resume by mail, email or fax:

- **Mail:** P.O. Box 39601, Rochester, NY 14604
- **Email:** [HR@WillowCenterNY.org](mailto:HR@WillowCenterNY.org)
- **Fax:** 585.232.3501

Be sure to indicate which position you are applying for in the subject line.  
No phone calls please.

***We offer a generous benefits package including health and dental insurance, paid time off, pension plan and 401k.***

*Willow Center is an Equal Opportunity Employer*